LINK AND RESET

Quick guide · How to get the C-Wall ready to link to the app



RESET BUTTON

It is on the circuit board, at the bottom left, next to the fixing screw.

To reach it, **carefully remove the front cover** by pulling from either side.

To press it, use **a thin object**.

LED

If it blinks slowly (once every 2 seconds), the C-Wall is **ready to link to the app**.

BEFORE YOU START Your Wi-Fi network must be **2.4 GHz**. 5 GHz networks do not work. The C-Wall must also be in an area with good Wi-Fi coverage.

HOW TO LINK THE C-WALL

Choose your case and follow the steps in order

CASE 1 · NEW INSTALLATION

This is the first time you are connecting the C-Wall.

STEP 1	STEP 2	STEP 3
Remove the cover Carefully remove the front cover by pulling from either side.	**Press reset** Using a thin object, press and hold the reset button for 2 seconds.	**Check the LED and open the app** Check that the LED blinks slowly (once every 2 seconds). Then open MySmartWindow and follow the wizard.

CASE 2 · LINKING AGAIN

The C-Wall has already been connected to an account before.

STEP 1	STEP 2	STEP 3	STEP 4
Press reset Remove the front cover and, using a thin object, press and hold the reset button for 2 seconds.	**Refit the cover quickly** Quickly refit the front cover, without waiting. You have 5 seconds.	**UP + DOWN** Press and hold the UP and DOWN buttons together for about 10 seconds.	**Check the LED and open the app** Check that the LED blinks slowly (once every 2 seconds). Then open MySmartWindow and follow the wizard.

DONE When linking completes successfully, the app shows the C-Wall as connected.

NOT CONNECTING? Check that your Wi-Fi is **2.4 GHz**, that there is good coverage where the C-Wall is installed, and repeat the steps from the beginning.